



Explore the jaw-dropping underwater world inside Minnesota's largest aquarium!

Discover more inside the 300ft long ocean tunnel, come face to fin with gigantic sharks and rescued sea turtles, touch a sticky anemone, and travel through 10 breathtaking zones. No flippers required.

Group Preparation Guide

Group Requirements & Benefits:

- ✓ Discounted group rates are available for advance group bookings of 10 or more
- ✓ Advanced pre-paid reservations are required a minimum of 14 days prior to the visit date
- ✓ One adult chaperone must accompany every 10 children (grades K-12).
- ✓ Qualified education groups receive one free adult ticket with every 5 child tickets purchased. Comp tickets will automatically be added to the cart during the checkout process.
- ✓ Tax Exempt rates are available. Please email your tax exempt form to Sales@sealifeus.com to receive these rates.

Visit Duration:

- ✓ The tour through the attraction is self-guided. It should take you approximately 45 to 60 minutes to complete your tour. However, you may take as little or as long as you need to experience the entire attraction.

Group Hours of Operation:

- ✓ Field Trip rates are available 4 days a week at the below entry times
 - Monday: 10am & 10:30am
 - Tuesday: 10am & 10:30am
 - Wednesday: 10am & 10:30am
 - Thursday: 10am & 10:30am
- ✓ Group rates are available 7 days a week between the following entry times
 - Sunday: 11am – 5:45pm
 - Monday: 11am – 5:45pm
 - Tuesday: 11am – 5:45pm
 - Wednesday: 11am – 5:45pm
 - Thursday: 11am – 5:45pm
 - Friday: 10am – 7:45pm
 - Saturday: 10am – 7:45pmGuests are allowed to stay in the aquarium 1hr past posted last entry times.
- ✓ The attraction may open or close early for special events. Visit <https://www.visitsealife.com/minnesota/plan-your-day/before-you-visit/opening-hours/> for current hours.

Group Booking Process:

- ✓ All reservations must be made online through the secure Online Booking Portal
- ✓ Group tickets are timed & dated
- ✓ Receive an instant email confirmation
- ✓ Choose electronic tickets or print at home tickets
- ✓ Tax Exempt rates are available. Please email your tax exempt form to Sales@sealifeus.com to receive these rates.

Group Payment:

- ✓ Payments must be made with a credit card at time of booking.
- ✓ Payment types accepted: Visa, MasterCard, American Express, and Discover.
- ✓ Additional tickets cannot be added to your original reservation after your order is made. We suggest booking for the maximum amount of people anticipated in your group.
- ✓ If you end up having fewer individuals than originally booked, you can contact the Group Sales Department at Sales@sealifeus.com 48 hours in advance for a partial refund of those tickets.
- ✓ If additional tickets are required upon arrival, the higher walk up group rate may apply.

Group Cancellation, Reschedule and No Show Policy:

- ✓ Paid reservation may be cancelled or rescheduled any time prior to 48 hours of your original visit date by emailing Sales@sealifeus.com
- ✓ Tickets expire on the date and time they are purchased for.
- ✓ There are NO REFUNDS on unused tickets after your visit date has passed.

Location:

- ✓ SEA LIFE at Mall of America is located on the East side, Level 1 of Mall of America. Free parking is available at Mall of America. The closest parking lot to SEA LIFE is the East Ramp, which is connected to the East Entrance of MOA by skyway or street level.
- ✓ 120 East Broadway, Bloomington, MN 55420

Group Recommendations & Important Information:

- ✓ Please have your group pre-sorted into groups of no more than 10 students to ensure a more jaw-some visit.
- ✓ Children should not bring more than their outerwear coats, hats, gloves, etc. There is no storage facility inside SEA LIFE and we are not responsible for any lost or stolen items.
- ✓ We do not allow eating with in the aquarium; please plan all meals before or after your visit. Food courts are available inside MOA for first come, first serve seating.
- ✓ Adult supervision is required throughout the visit.
- ✓ All of the exhibits are included in the price of the admission. Guests may wish to bring additional money to purchase Ray Feeds, Souvenir Photos or Souvenirs from our gift shop.

Birthday Groups

- ✓ Check the birthday page on our website for the most up to date information regarding party packages.
- ✓ <https://www.visitsealife.com/minnesota/schools-groups/birthdays/>

Arriving at the Attraction:

Motor Coach/Bus Drop Off

- ✓ Buses must drop groups off using the bus drop off located on the North Side of Mall of America across the parking lot from IKEA.
- ✓ Bus Parking is FREE – Located just behind the Bus drop off location.

Entering the Attraction

- ✓ Groups should remain pre-sorted into small groups on Mall level 1 by the entrance to the aquarium. A representative will meet you here to start your visit after check in. Please call 952-853-0612 to let us know you have arrived.
- ✓ Only the group leader should enter the queue line to check in the group for the day.
- ✓ Present your group order confirmation to the attractions front desk.
- ✓ We ask for your assistance in keeping your group together at this time as our staff will deliver the attraction's rules, provide chaperones with exploration guides and provide further instruction before entering.

Amenities:

- ✓ Gift Shop
- ✓ Restroom / changing tables
- ✓ Photo Booth
- ✓ Elevator

Accessibility:

- ✓ **How does SEA LIFE accommodate Guests with disabilities?** Our facilities are ADA compliant and designed to be fully accessible to guests with a disability.
- ✓ **Can I use my own wheelchair inside SEA LIFE?** Yes. You may use your own wheelchair at SEA LIFE.
- ✓ **Can I bring my Service Animal to SEA LIFE?** Service Animals are welcomed inside the attraction in accordance with Mall of America policies. At SEA LIFE, a service animal is a dog that is trained to do work or perform tasks for, and to assist, an individual with a disability. Service animals must be under the control of the owner at all times and should remain on a leash or in a harness. Employees are not able to take control of service animals.

Safety at SEA LIFE:

- ✓ Face coverings are strongly encouraged to be worn over your mouth and nose by all guests. Face coverings are required for those (5 years and older) that are not vaccinated.
- ✓ Enhanced cleaning regimens have been implemented and hand sanitizing stations are available throughout the attraction.
- ✓ SEA LIFE at Mall of America is only accepting payment by debit/credit cards onsite. We are currently not accepting cash.
- ✓ Please do not visit the attraction if you are displaying COVID-19 symptoms, living with someone who is, or if you are feeling ill.
- ✓ For the most recent updates to our safety guidelines, please check <https://www.visitsealife.com/minnesota/plan-your-day/information/safety-at-sea-life/>

Additional FAQs:

- ✓ **No eating or drinking is allowed inside the attraction**
- ✓ **Storage:** Kindly make your own personal arrangements to store large bags and luggage prior to your visit to SEA LIFE at Mall of America.
- ✓ **Weapons:** Help make SEA LIFE a safe place for fellow patrons and staff by leaving weapons of any kind at home.

Nearby Restaurants and Shopping:

- ✓ Mall of America is home to over 500 retail stores, entertainment venues and restaurants.

GROUP SEATING

- ✓ You are welcome to use either North or South Food courts on Mall level 3 to eat bagged lunch. The North Food Court is conveniently located above the bus drop off location.